The Problem Report Form

**Problem Report:** #12 **Date:** 17/04/13

**Reporter:** Shane Kelliher **Release:** #1 **Version:** #1

**Program:** Farm Finance Manager

**Configuration:** Dell Inspiron/ Windows 7

**Report Type:** #1 **Severity:** #2 **Attachments:** NO

**1-Coding error 1-Fatal**

**2-Design Issues 2-Serious**

**3-Suggestions 3-Minor**

**4-Documentation**

**5-Query**

**Problem Summary:**

RRS feed not responding in webpage.

**Can you reproduce the problem?**YES

**Problems and how to reproduce it:**Problem located at help>check for updates. On the webpage that opens, the “RRS” feed link does not work; clicking the link has no effect what so ever.

**Suggested Fix (optional)**Provide the user with some feedback stating that the problem occurs because there is no active internet connection available

**Signed:** Shane Kelliher **Date:** 17/04/2013